



9220 Kirby Drive, Suite 1000
Houston, TX 77054
Tel: 713-383-2100 Option 5
Tel: 800-866-1851 Option 5
Fax: 713-383-2114
Toll Free Fax 866-674-2114
Web site: www.caregrp.com

September 1, 2010

PLEASE NOTE
**Important Information Regarding the Upcoming RSV Season
and The Care Group Synagis Center**

Dear Dr.

As a valued client of The Care Group, our Synagis Department wants to keep you informed of our service plans for the upcoming 2010-2011 RSV season.

The Care Group has provided Synagis clinics since 2002. Each year the cost of the drug has increased and reimbursement has decreased or not increased in proportion to the drug cost. This has forced us to evaluate how we continue to provide this service.

For the first 6 years we accepted Synagis referrals for all payer sources including those that required us to order the drug from a mail order pharmacy as opposed to The Care Group providing the drug. You may have heard this referenced as "AOB" drug. The payer trend to AOB drug continues to increase and involves labor intensive staff time with minimal reimbursement for only the injection fee.

The Care Group will continue to offer a Synagis clinic for the 2010-2011 RSV season but due to the factors mentioned above has been forced to further streamline our service by the payers we can accept.

For Synagis injections, we CAN accept

Aetna	CIGNA
Amerigroup STAR	Humana
Amerigroup STAR+Plus	Humana Military
Blue Cross Blue Shield of Texas (no Out of State Plans)	Texas Children's Health Plan STAR

This list DOES NOT apply to The Care Group's Home Health or DME divisions which are able to accept numerous other payer sources.

The Care Group will offer one central clinic location and as we get closer to the season will establish the clinic days, times, and update you on any additional payer changes.

To assist you with continuity for last season's Synagis patients, The Care Group identified your potential candidates. If you had any that may qualify for a second year of Synagis, the patient names are enclosed. If the patients have one of the payer sources we can accept, we will be happy to process your referral to continue their service next season.

If you have already referred patients for the 2010-2011 season and they have a payer we cannot accept, we will track these patients and contact you prior to the beginning of the season.

Our staff will be happy to answer any questions and direct you to mail order pharmacies where the drug can be obtained for the payers that we cannot accept (See enclosure). Feel free to call our office at 713-383-2100 and press Option #5 to reach the Synagis Department.

We appreciate your business and look forward to assisting you as we can with your Synagis needs.

Sincerely,

Diane Gibson, RN, BSN
Diane Gibson, RN, BSN
Director of Synagis Program
713-383-2100 X2445

Bonnie Smith, RN, BSN
Bonnie Smith, RN, BSN
Director of Marketing
713-383-2100 X2466

Enclosures